

# CADDIS CONNECTION

### October 2002 Newsletter

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Department of Developmental Services

### CADDIS Project Contacts: •

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**CADDIS Training & Forum** Coordinator Tamara Wheeler (916) 654-1855 twheeler@dds.ca.gov

**CADDIS Project Manager** Cheryl Hotaling (916) 654-2138 cheryl.hotaling@dds.ca.gov

**Email General Questions and** Comments to: caddis@dds.ca.gov

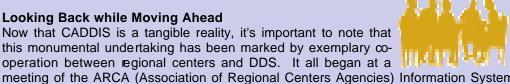
### Joint Application Development Sessions

In September, Deloitte Consulting conducted Joint Application Development (JAD) sessions with DDS and regional center staff. Sessions were held for consumer, resource development, quality assurance and fiscal business requirements. The purpose of the JADs was to allow Deloitte Consulting to determine the gaps between the Echo Group application and the CADDIS requirements. Attendees provided details on regional centers' processes, and then an overview of the Echo Group application was presented. The next step was to review each requirement to ensure an understanding of the requirement and the level of customization to the Echo Group application, if any, needed to meet the requirement. Deloitte Consulting will use the information gathered in the JADs to develop the system design of CADDIS. In October, a cross-functional JAD session was conducted to bring participants from the individual functional areas together to ensure the system is designed to meet user needs across all business functions.

The CADDIS Team would like to thank all the attendees for their active participation in making the JADs a success.

### Committee's Corner

#### **Looking Back while Moving Ahead**



operation between regional centers and DDS. It all began at a meeting of the ARCA (Association of Regional Centers Agencies) Information Systems Committee on May 22, 1997. Larry Johnson, the parent of a developmentally disabled child and member of the team that implemented the original Uniform Fiscal System (UFS), expressed concern about UFS' advancing age and suggested that it might be time to start planning an upgrade. The Committee, including several DDS staff, subsequently recommended and ARCA supported a joint planning process leading to "...a more flexible and responsive client and fiscal information system." DDS and ARCA representatives met on several occasions during the summer and fall of '97, and early the following year the regional center contract was amended to include language committing the parties to convene a "joint committee" no later than November 1998. In fact, as early as June, DDS agreed to seek funding for the project and appointed Becky Pipoly as the CADDIS Manager. Intervening years have seen the active involvement of dozens of regional center employees at all levels, state control agencies and specialized consultants, as well as dedicated DDS staff. With all of these cooks stirring the soup, the potential for confusion, serious delay, and ultimate derailing of the project was significant, but here we are. CADDIS isn't up and running yet, but the fact that we've made it this far in an atmosphere politically and fiscally hostile to large IT projects deserves ... recognition.

D. Jacobs, Director, Valley Mountain Regional Center

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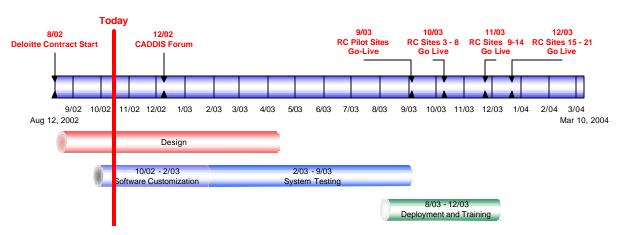
## Regional Centers CADDIS contacts

If you have questions or are interested in learning more about CADDIS, you can contact your regional center CADDIS Contact listed below.

Regional Center	CADDIS Contact	Phone	E-mail Address
Alta California Regional Center	Dave Waling	916-978-6478	dwaling@altaregional.org
Central Valley Regional Center	Ed Araim	559-276-4401	earaim@cvrc.org
Eastern Los Angeles Regional Center	Ping Chen	626-299-4795	pchen@elarc.org
Far Northern Regional Center	Bev Gray	530-222-8795 x3327	bgray@farnorthernrc.org
Frank D. Lanterman Regional Center	Jerry Sunada	213-383-1300 x694	jerry.sunada@lanterman.org
Golden Gate Regional Center	Christine Trujillo	415-546-9222 x240	ctrujillo@ggrc.org
Harbor Regional Center	Kevin Herink	310-543-0677	kevinh@hddf.com
Inland Regional Center	Janet Goehring	909-890-3350	jgoehring@inlandrc.org
Kern Regional Center	Jerry Bowman	661-327-8531 x302	jbowman@kernrc.org
North Bay Regional Center	Ruth James	707-256-1116	ruthj@nbrc.net
North Los Angeles County Regional Center	Susana Gil	818-756-6106	susang@nlacrc.org
Redwood Coast Regional Center	Anne Winck	707-462-3832 x245	awinck@redwoodcoastrc.org
Regional Center of Orange County	Ed Scherer	714-796-5239	escherer@rcocdd.com
Regional Center of the East Bay	Edie Forsberg	510-383-1288	eforsberg@rceb.org
San Andreas Regional Center	Rick Smyth	408-341-3490	rick@sarc.org
San Diego Regional Center	Alan Kaplan	858-576-2813	akaplan@sdrc.org
San Gabriel/Pomona Regional Center	Carol Tomblin	909- 868-7521	ctomblin@sgprc.org
South Central Los Angeles Regional Center	Yewhala Hailemariam	213-744-8442	yewhalah@sclarc.org
Tri-Counties Regional Center	Donna Davis	805-884-7264	ddavis@tri-counties.org
Valley Mountain Regional Center	Mehran Nabavi (Ron)	209-955-3213	rnabavi@vmrc.net
Westside Regional Center	Sharon Smyth	310-258-4108	sasmyth@westsiderc.org

#### **Project Timeline**

The high-level CADDIS development and implementation schedule is provided below:



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### **CADDIS Implementation Team**

As the CADDIS development continues, communication & interaction between the Deloitte/Echo Implementation Team and staff at DDS and the regional centers is increasing. We would like to take this opportunity to introduce some key members of the CADDIS Implementation Team and provide a brief overview of the skills, education and prior experiences that they bring to the CADDIS Project. [Deloitte Consulting will become Braxton upon its separation from Delotte & Touche Tohmatsu on January 20, 2003.]

#### **Bobbie Wilbur**

Bobbie is the Deloitte Consulting Principal for the CADDIS Project, and is one of the Firms leading public sector practitioners focusing on state government programs with over 20 years of experience. She serves as the Global Practice Leader for the firm's Children and Family Services practice. Over the past eleven years, she has led over 40 public sector projects, exclusively in Health and Human Services, including programs for individuals with Developmental Disabilities in Arizona, Ohio, and Kansas.

#### Michael Nixon

Michael is Deloitte Consulting's Quality Assurance Manager for the CADDIS Project. As a Senior Manager for Deloitte Consulting, Michael has over 16 years of extensive experience in the operations, financial management and information systems of complex health and human services organizations. He also has significant experience working for and with agencies that administer other programs including Public Health, Mental Health, Medicaid, Child Welfare and Child Care.

#### Karen Steely

Karen is the Deloitte Consulting Project Manager for the CADDIS Project. As a Senior Manager for Deloitte Consulting, Karen has more than 12 years of experience in managing systems implementation projects, including five years of experience in managing information systems projects for health and human services. Karen's health and human services experience includes information systems for the states of Kansas, California, Oregon, Missouri, Florida and Oklahoma in child welfare, child support enforcement and juvenile justice. Karen is also a certified Project Management Professional (PMP).

#### Jason Wagner

Jason is of the two Deputy Project Managers for CADDIS. In addition, he is also the Vendor Functional Team Lead. As a Manager with Deloitte Consulting, Jason has done custom software development and system implementation consulting for public sector clients, most recently working on California's Welfare to Work program. Prior to joining Deloitte Consulting, Jason did employment counseling and job development with homeless and low-income individuals.

#### Suki Norris

Suki is one of the two Deputy Project Managers for CADDIS. She is a Vice-President of Product Quality for The Echo Group. In her role on CADDIS, she is responsible for the development and design of ShareCare as it is enhanced to meet the CADDIS requirements. Prior to The Echo Group, Suki worked for a healthcare company in business development. She is also a recovering attorney.

#### **Donley Smith**

Donley is the Lead Business Analyst and Consumer Functional Lead for CADDIS. He is a Systems Consultant and Design Analyst for The Echo Group. Donley is a Marriage and Family Therapist with 15 years of experience with San Francisco Mental Health. He has 15 years of experience designing management information systems for behavioral health agencies in California.

#### Carla Hardy - Milton

Carla is the Fiscal Functional Team Lead for CADDIS. As a Senior Consultant with Deloitte Consulting, Carla has consulted on various application development and systems implementation projects for public sector clients. Prior to joining Deloitte Consulting, Carla served as a business/solutions consultant for customer relationship management and business process automation software companies.

#### Rafik Hanna

Rafik is the Reports Lead for CADDIS. He is a graduate of the University of Southern California with a Bachelors Degree in Business - Information Systems. As a Consultant with Deloitte Consulting, Rafik has gained significant exposure to various aspects of systems implementation and integration efforts, particularly in working with complex data architectures and database technologies. His primary areas of expertise are data conversion, data analysis and reporting. Rafik has previously consulted to Healthcare and Media/Communications clients.

#### David Teater

David is the Conversion and Interface lead. He is a graduate of California State University - Sacramento with a Bachelors Degree in Management Information Systems. While still in college, David was hired as an application developer and web support specialist for the California state legislature. David joined Deloitte Consulting in 2000 and, prior to joining the CADDIS Project, was staffed on the California Portal (myCalifornia) Project, where his responsibilities included integration of the Technology, Trade, and Commerce agencies.

#### Rucker, Powell, and Associates (RPA)

Lyn Rucker and David Powell are the two principals for RPA, a private, for-profit consulting corporation that provides strategic management, program evaluation, grant writing and management, design and support of case management activities, and project management support to global clients in the Developmental Disabilities field. Lyn Rucker is the former Assistant Director for the Arizona Department of Developmental Disabilities. David Powell has worked extensively as a consultant, court-appointed monitor, and advocate. As members of the Quality Assurance Team, Rucker, Powell, and Associates will provide valuable Developmental Disabilities expertise to the CADDIS project throughout the entire life cycle of the project.

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### CADDIS Forum Schedule

The forum presenters consist of a combination of DDS Staff, regional center staff and Deloitte/Echo Implementation Team members. For more information log on to <a href="https://www.dds.ca.gov/caddisforum">www.dds.ca.gov/caddisforum</a>. This site is occasionally revised so please check it periodically for changes.

### **Day 1 December 10, 2002**

TRACK	8:30-10:00	10:15-11:45	1:00-2:45	3:15-5:00	
Service Coordination	General Session CADDIS Presentation	General Intake and IPP (+0-3)	Annual Review, ID notes, TCM, Waiver,	Demographics and CDER (+0-3)	
Fiscal	General Session CADDIS Presentation	POS and POS Accounts Payable	Trust and Money Management and Consumer Receiv- ables	General Ledger and Budget Management	
Resource Development Quality Assurance	General Session CADDIS Presentation	Application Process, Rates	Contracts, Vendor Sharing	SIRS, Transportation	
IT Technical/ Reports	General Session CADDIS Presentation	Data Conversion	Reports	Operations/Business Continuity Plans	
Management/ Training	General Session CADDIS Presentation	Overview of Service Coordination	Overview of Resource Development Quality Assurance	3:15-4:30 4:30-5:00	
				Overview Reporting Capabilities Fiscal	

Day 2 December 11, 2002

	Day 2 December 11, 2002							
TRACK	8:30-11:30		1:00-1:30	1:45-2:45	3:00-4:00			
Service Coordination	POS Requirements SIRS, Case Transfers			CADDIS Prep Tool	Implementing Service Coordination at your RC	RC Work groups		
Fiscal	Operations Accounts Receivable and Accounts Payable. Check Processing, Fixed Asset Management and other Fiscal			CADDIS Prep Tool	Implementing Fiscal/Trust at your RC	RC Work groups		
Resource Development/Quality Assurance	QA: Monitoring CAP, Sanctions			CADDIS Prep Tool	Implementing RD/QA at your RC	RC Work groups		
IT Technical/Reports	LAN Requirements/ System Admin./ Security			CADDIS Prep Tool	Implementing CADDIS at your RC	RC Work groups		
Management/ Training	8:30-9:30	9:30-10:30	10:30-11:30	CADDIS Prep Tool				
	Technical Overview	Training	Implementation:	-				

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